

SMS Terms & Conditions

Effective Date: June 29, 2026

These SMS Terms & Conditions apply to messaging services provided by **J&D Refrigeration** ("we," "us," or "our").

SMS Program Description

By opting in to receive SMS messages from J&D Refrigeration, you agree to receive text messages related to our services, which may include:

- Appointment reminders and confirmations
 - Technician arrival notifications
 - Service updates and status notifications
 - Estimate and invoice notifications
 - Account or customer support messages
 - Occasional promotional or marketing messages (if you have opted in)
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Messaging Frequency

Messaging frequency may vary depending on the type of service requests, appointments, or communication needs.

Message and Data Rates

Message and data rates may apply depending on your mobile carrier plan. J&D Refrigeration is not responsible for any charges incurred from your mobile carrier.

Opt-Out Instructions

You may opt out of receiving SMS messages at any time by replying:

STOP

After you send STOP, you will receive a confirmation message and will no longer receive SMS messages from us unless you re-opt in.

Help Instructions

If you need assistance, reply:

HELP

You may also contact us directly through our website:

www.jdkansascity.com

Eligibility

By subscribing, you confirm that you are the owner or authorized user of the mobile phone number provided and that you are at least 18 years old or have permission from a parent or guardian.

Privacy Policy

Your privacy is important to us. Please review our Privacy Policy for details on how we collect, use, and protect your information:

Visit: <https://www.jdkansascity.com/privacy-policy>

Terms Reference

By participating in our SMS program, you also agree to these Terms & Conditions and our Privacy Policy.

Terms of Service: <https://www.jdkansascity.com/sms-terms>

Privacy Policy: <https://www.jdkansascity.com/privacy-policy>

Changes to These Terms

We may update these SMS Terms & Conditions from time to time. Updates will be posted on this page with a revised effective date.